



Johnny Dang & Co.

Fix Grills (Tighten or adjust)

Our apologies for the situation with the grill not fitting properly. Approximately 1 in every 50 customer faces the same problem due to the fact that some molds tend to expand or contract during shipment. However, this is not a major problem and can be easily fixed.

This is what we would like you to do before you send the grill back. Simply get some pliers (preferably a pair of curved/bend nose one) and try to adjust the fangs of the grill that is loose. Make sure that you do the following:

- ❖ **Use some paper towel or some cloth and cover the rear side of grill to avoid any scratches from being left by the pliers.**
- ❖ **Bend the back of the fangs inward if the grill is loose or bend it outward if the grill is too tight.**
- ❖ **Please make sure that you are not applying too much pressure (scratch marks on gold would indicate that you are applying too much force/pressure). Simply use your judgment. Feel the back of the fangs with your finger while adjusting the fangs.**
- ❖ **Try on the grill often while adjusting it so that you know exactly how much the grill needs to be tightened.**
- ❖ **You may also want to tighten the back of any other tooth that may seem loose (once you have tightened the fangs).**

Please send us an email if this doesn't work prior to shipping the grill back. If you are careful and follow our direction properly you would probably be able to adjust it perfectly without sending it back to us. However, you will need to send us the grill back with the mold that we shipped with the grill and a brand new mold for comparison and refitting.